



THE DEPARTMENT OF HEALTH REGULATORY SERVICES



NOTICE

Following the recent announcement of government's Level 2 Suppression of the Emergency Plan, the Department of Health Regulatory Services (DHRS) is planning to resume the delivery of all services that were provided prior to the COVID -19 Emergency Declaration.

The safety of our clients and our staff is very important to us therefore we will continue to provide most services electronically.

For services relating to applications, complaint and enquiries, we are continuing to encourage clients to use electronic mediums such as email and telephone.

The office will reopen from Monday 13th July 2020 and for further convenience, clients will be able to speak to a team member Monday to Friday 9:30am – 2:00pm.

Contact details:

For matters relating to **health practice** please e-mail hpbusers@gov.ky or Telephone: 949-2813

For matters relating to **health insurance** please email hic@gov.ky or Telephone : 946-2084

For general information please visit www.dhrs@gov.ky.

Please note that all requisite service payments are facilitated via on-line banking. Payments can be remitted online to:

Description	Information/Format
*Bank Account 'Short Name' ('Short Name' must be entered online)	CIG MINISTRY OF HEALTH ECH
Bank:	RBC Royal Bank (Cayman) Limited
Account number (Including Transit) : KYD	069751127018
Account number (Including Transit) : USD	069752624476
Account Type:	Current/Chequing Account
Memo/Refernce: Please include - Name of remitting party, Department Name/Application Type	<u>Required format:</u> Description must include the following information in order to be processed: Name of remitting party, Department Name/Application Type

(Note: the full account numbers listed must be included for successful delivery of payment).

The DHRS encourages everyone to stay safe and take all the necessary precautions issued by the government, the Chief Medical Officer, and the Medical Officer of Health.